

About

Animals in Action Veterinary Physiotherapy is Harriett Freeman (PGDip Veterinary Physiotherapy) Registered at 4 Friary Close, Witham Friary, Somerset, BA115HG.

Personal Data

Personal data is relating to any information that can be identifiable to a person.

Personal Data Collected

All personal data will be collected with permission by the form of verbal or electronic means (email, messages, forms, verbally). This data will be available to Animals in Action Veterinary Physiotherapy and consent form your veterinary practice with relevant veterinary history will be obtained by law. A report may be sent to your Veterinary Surgeon after the physiotherapy session.

Why do you need personal data?

Personal information will be used to identify the client and patient to the Veterinary Surgeon this includes your name, pets name, email address, contact number, home address and other essential details. It allows effective communication between owners, your Veterinary surgeon and myself. It is also required by the insurance (Balens Ltd) and the NAVP to obtain detailed records in order to maintain the standards set by the professional organisations.

Data retention

Data will be stored in a locked file, and password protected computer/ Ipad for 7 years as required by the insurance (Balens Ltd) and NAVP, after which it will be appropriately destroyed.

Your rights

As an individual, you have the legal rights to understand the use of your personal data, as detailed above. You can request copies, amend data if incorrect, and place restrictions on its processing. You also have the right to request deletion of your personal data.

Protecting your data

All the appropriate steps and organisation will be completed in order to protect data confidentiality. Animals in Action Veterinary Physiotherapy does not accept liability for errors.

Links

The website may link you to another website of interest. Once you have left Animals in Action website privacy policy is out of our control. You should exercise caution and look at the privacy statements applicable for that website.

Cookies

A cookie is a small file which is placed on your computers hard drive. It analyses the web traffic used to analyse what areas of the websites are used and not used, allowing us to improve the website. This information is never used for marketing or advertisement. You can choose to accept or decline cookies on your computer settings. Please be aware that restricting cookies may affect the functionality of the website.

Contact

If you have any questions or queries or would like to access your data, please contact Harriett Freeman by email: animalsinaction@outlook.com